

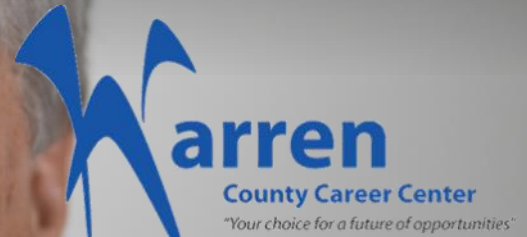
TELECOMatters

our monthly newsletter of things that matter. all things Telecom.

On September 20th, Telecom Director Paul Kindell will stand before his family and coworkers to accept the Distinguished Alumni Award from his alma mater, The Warren County Career Center.

Recognizing Kindell's value and multi-faceted loyalty to Warren County, Deputy Director Gary Estes took it upon himself to coordinate the nomination process. This included (digging up) and sharing Kindell's nearly 30-year story as a public servant to Warren County!

Paul Kindell to receive



Distinguished Alumni Award



[August] Monthly Reports (will be available Tuesday, September 5th)

CAD: <https://warrencountytelecommunications.sharefile.com/d-s278000954824d1e8>

RADIO: <https://warrencountytelecommunications.sharefile.com/d-s678f9427bf04a2ea>

911-Phone: <https://warrencountytelecommunications.sharefile.com/d-seed07cd7a154db6b>



#ProjectTriTech

On August 29th, the Core LAW group gathered to continue fine-tuning an officer's view of TriTech CAD. This included deciding available buttons, screen configuration/layout, and form design. We expect at least one more session and when we go live, the design will be locked down for a determined amount of time to let things marinate and accept feedback from field units.

Josh Moyer is continuing his agency-by-agency visits getting our police and fire/EMS's data postured to operate in CAD.

In the new TriTech CAD system, it will be very important for fire and EMS units to go "In Quarters". Going "In Quarters" controls whether or not Cross Staffed units or stations are available. "In Quarters" will also control where units are recommended / dispatched from since the new TriTech CAD system only uses the units AVL location. For non-AVL units, the unit's last known location on the CAD map will be considered (TriTech does not have a station search order). **Rather than expecting all crews to remember this at go-live, we think it's best to get crews in the habit now of using the IQ status on Premier CAD.**



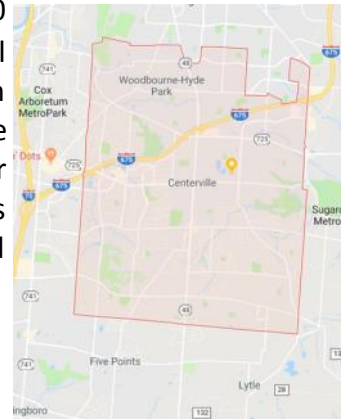
Up Next:

- Sept 5: Dispatch CAD Screen Work Session
- Sept 6: Clearcreek Fire CAD Work Session
- Sept 7: Harveysburg PD CAD Work Session
- Sept 12: Fire MDC Work Session #5
- Sept 21: Maineville PD CAD Work Session
- Sept 24: Waynesville PD CAD Work Session
- November 13: Mobile Train-the-Trainer

Radios in Action!

Interoperability with Mont Co's Washington Twp On August 29th at 10:00 AM, the Washington Township Fire Department ceased to operate its dispatch center. All dispatching operations are consolidated to the Montgomery County Regional Dispatch Center. WTFD will begin using 57RDC2 for dispatching, 57RDC1 for hailing dispatch, and the 80s and 90s operations channels. Their existing dispatch channel (57WTFD) as well as their operations channels (57OPS66, 57OPS67, 57MED6C) will no longer be used or monitored. As a reminder, the RDC requests that no one communicate on 57RDC2 as it is solely an outbound dispatching channel.

Requesting mutual aid from Washington Township can be done via 57IPSAP or by calling 937-496-7866 (direct line to fire dispatchers). Their existing 911 circuits will be pointed to the RDC, however we ask that you transfer any WTFD related 911 calls to the RDC directly.

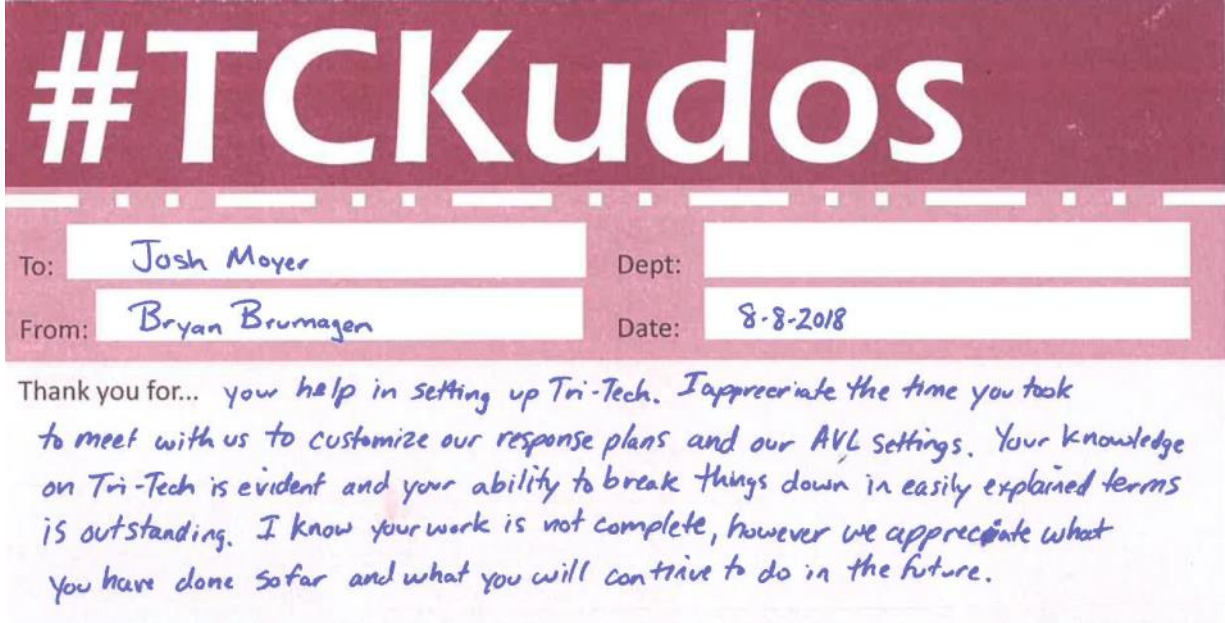


Radio Programming Changes

- As departments get reprogrammed, RST is putting your radio version in position 16 of your backup zone. This will be a way for you to check what programming version you have. Fire Departments are currently receiving version 3.5.
- Fire departments are starting to receive the new 8-character and 14-character talkgroup schemes. These were approved by the Warren County Fire Chiefs last November. Some look very different from the old talkgroup name so please ask your Chief to share the spreadsheet outlining all of them if you have questions.



You can send and receive #TCKudos straight from our [website!](#)



Did you know? Telecom maintains all technology in the Warren County Communications Center, including the Indigital 9-1-1 System. Indigital recently completed a phone upgrade to allow WCCC the ability to rebid disconnected 911 calls. What is rebid? It's a query to Dispatch's ALL database, in hopes of pulling accurate Phase 1 data (nearest cell tower to the caller's location) and Phase 2 data (lat/lon of the caller).

LAW ENFORCEMENT: Use 'Business Check' when doing a self-initiated drive-through or walk-around of a school, park, business, etc. Do not use 'Extra Patrol.' Extra Patrols activate the mobile devices and alert the emails of school administrators, park contacts, government officials, etc. Properly using 'Business Check' won't activate their mobile devices/emails.

School Administrators Can Receive Mobile Notifications for Incidents at their Schools

On August 14th, all Warren County school administrators whose buildings are dispatched by the WCCC were invited to receive HipLink notifications. Each person can choose whether to be notified via text message, email, or both. They can even choose specific school buildings, days of the week, and time of day. This ensures school leaders find out about an incident as soon as first responders do.

Team Name	Department	Final Score
Team 1.1	Union Twp Fire	\$ 5,100
Team "I'm Ready"	Union Twp Fire	\$ 4,799
Team Jordan S.	Franklin Fire	\$ 4,198
Team Junior Bacon	Salem-Morrow Fire	\$ 3,700
Dream Team	WCCC, CPC	\$ 3,100
Third Degree	WCCC	\$ 3,000
Team QJT	Franklin Fire	\$ 2,200
Team TP	Salem-Morrow Fire	\$ 2,200
Team Jordan	Franklin Fire	\$ 2,100
Team Stuff	Salem-Morrow Fire	\$ 2,100
Team Ramrod 2.0	Salem-Morrow Fire	\$ 1,600
Team Sweaty Betty	Mason Fire	\$ 1,600
The Scooters	Franklin Fire	\$ 1,150
Team Little Chihuahua	Salem-Morrow Fire	\$ 1,000
Officer Michael Hart	Springboro PD	\$ 700
Team Booth	Franklin Fire	\$ 5
Team #1	Union Twp Fire	\$ -
Team Afico	Union Twp Fire	\$ -
Team Ramrod	Franklin Fire	\$ -
Team Ramrod 3.0	Mason FD, Telecom, ZP	\$ -
Team WGR	Salem-Morrow Fire	\$ -

Telecom Anniversaries & Accomplishments



Team Member Spotlight



Gary Estes

since 2001 DST Manager > Deputy Director

I Chose to Work for Telecom... *to build a team capable of supporting Public Safety Systems 24/7.*

What I Like About Working for Telecom / the County is...

There are many things that I love about my job. I love the work environment. I love the camaraderie that is formed with co-workers around the County. I love being a part of something larger that makes a difference, The mission of Public Safety - hearing and watching people in Warren County depending on Public Safety Systems that I help with during their product lifecycles. I love that everyone cares and is passionate for what they do, being appreciated by the First Responders of Warren County for my contributions.

My Job Duties include... *We wear many hats in Telecom - my primary job function is being the Deputy Director. I am responsible to keep my team focused and helping them succeed and improve their contributions to Warren County. I am responsible to the Public Safety Agencies of Warren County for the care and feeding of their Public Safety Systems. I am responsible to my peers to be helpful, positive and supportive.*

